

## CL Trial Policy

*Trial* Contact Lenses are now being limited by most major contact lens companies in proportion to the number of retail multi-packs that we purchase therefore we need to institute a *trial* lens policy.

- 1) New patients and new fits will get a free pair or several pairs to facilitate the fitting process during the initial 3 month period. This is unchanged from past policy.
- 2) Trials provided after the initial fit period will be provided subject to a \$15 processing or dispensing fee. This fee also applies to patients who are not our clients and who present a prescription while out of town, on vacation, etc.
- 3) Patients requesting trials for new lenses other than what they have been fit for and after the initial fitting period are also subject to refitting and evaluation fees. Example: Patient wants to try bifocal, toric, or monovision lenses.
- 4) Patients with vouchers for "Free Trial Pairs" from manufacturers are always subject to applicable professional fees like examinations, refractions, and contact lens evaluation fees.
- 5) Patients who purchase contacts from our office may have this fee waived at the doctors discretion.

**Please remember that processing and handling trials requires substantial staff time and shipping and handling costs. This fee represents a small portion of that time**

**Thank you**

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SIGNATURE

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DATE